

COVID-19 Customer Information

As the Covid-19 situation develops, we wanted to reach out to our customers around healthy and safety. This is the heart of our concerns.

We are closely following the recommendations of the World Health Organisation (WHO) and those of the national health authorities. For info on staying healthy and safe in the UK, go to [gov.uk](https://www.gov.uk)

Our Website

Our website is open 24/7 to shop online.

You can contact our Customer Service Team who can support you with delivery options should you need to self isolate.

Delivery

Deliveries will be taking place as usual.

We use various delivery companies depending on which item is being delivered. You may notice at this time that some companies are no longer asking for signatures to minimise personal contact.

Some of the many delivery companies we use will be carrying out deliveries as normal but will only be able to carry out the delivery to the 'front door' of properties. And our drivers will not be allowed pass the customer's threshold.

If this is the case the company will advise you before hand, and if this is a problem an alternative date for the delivery can be arranged.

These limitations will remain in place until the government guidelines on home delivery logistics are amended.

We apologise for the inconvenience at this time.

For any further information on stock or deliveries please feel free to reach out via our chat option on the website, alternatively by email to [**sales@myvintagehome.co.uk**](mailto:sales@myvintagehome.co.uk).

We are also available in office hours on **01322 413252**.

Thank you for your understanding at this very difficult time.